

Services for families



At Oasis Academy Clarksfield, we are committed in supporting all of our students and their families during these uncertain and challenging times. If you feel that anyone in your family needs to talk to someone, seek support from a service or find out more details on what is available, we hope the providers listed below will help address your needs.

- ***If you have a serious concern, phone the police if a child is in immediate danger or phone MASH (social care/children's services) to seek help on 0161 770 7777.***
- ***You can also contact Oasis National office 020 7921 4200***
- ***You can contact DSL (Designated Safeguarding Lead) Mrs Cassin – 0786 614 6600***

Name of the service	What does the service offer?	Contact Details
National Online Safety	A breadth of interactive services, which parents can access to support with parenting, mental health, wellbeing and other useful tips during self-isolation and government guidance. This service also offers an instant messaging app to support you with your questions and queries	Website https://nationalonlinesafety.com/guides General enquires hello@nationalonlinesafety.com Telephone 0800 368 8061
Oldham Council	Where to find help is set out on the council's website. <ul style="list-style-type: none"> - Homelessness - Community Support Fund - SEND information - Benefits and Money 	Website https://www.oasisacademyoldham.org/news-and-events/latest-news/news-post-page/~board/oldham-news/post/oldham-launches-community-response-to-support-those-in-emergency-need
Childline	A service which is available for all children to use for support on managing anxiety, domestic abuse, helping a friend, reporting online abuse, depression, boosting your mood and eating habits. This service also has an instant messaging service which is designed to help you navigate you to the right areas and seek the support you need	Website https://www.childline.org.uk Telephone 0800 1111
Family Lives	Support for parents on mental health, relationships, bullying, development and more. This service offers a phone line service and additional a skype service too. This service is operational between the hours of 9am – 9pm Monday to Friday and 10am – 3pm on Saturday and Sunday.	Website www.familylives.org.uk Telephone 0808 800 2222 Skype www.skype.com (open Skype Dialler and call 0808 800 2222)
Bereavement Support	A service, designed to support with bereavement and loss or if you need support or advice.	Website https://www.oldham.gov.uk/bereavementsupport Telephone 0161 983 0902

Scams	Please be aware that there are a number of scams at the moment. Please take care.	Government Website https://www.gov.uk/government/news/be-vigilant-against-coronavirus-scams
Food parcels Refugees / Asylum Seekers	We don't think anyone in our community should have to face going hungry. That's why we provide three days' nutritionally balanced emergency food and support to local people who are referred to us in crisis. Oldham LA Asylum Seekers and Refugees	The Three Crowns 1-3 Manchester Street, Oldham OL1 1LE Open Tuesday to Thursday 11am -2pm Friday 11am – 4pm 0161 622 1061 https://oldham.foodbank.org.uk/about/andrew@oldham.foodbank.org.uk https://www.oldham.gov.uk/homepage/824/asylum_seekers_and_refugees
Domestic violence and abuse	The Independent Domestic Violence Advisory service supports victims and survivors and their family.	Website https://www.oldham.gov.uk/info/200321/crime_and_safety/859/domestic_violence_and_abuse/2 Telephone 0161 770 1572
Manchester Women's Aid	Free confidential advice, somewhere safe to stay or someone to talk to	Telephone 0161 660 7999 (Mon – Fri 9:30 – 4:30) 0808 2000247 (Freephone 24/7)
MASH -Multi Agency Safeguarding Hub	Safeguarding referrals to protect children, young people or adults from harm, abuse or neglect Care and support services which help individuals or families to meet their long-term needs, access the Early Help service, prevent or delay needs becoming more serious, lead independent lives and reduce dependence on public service	0161 770 7777 (option 1 for Early Help Service) earlyhelpteam@oldham.gov.uk
Age UK Oldham	A local independent charity whose aim is to make later life a fulfilling experience. Raising money locally to spend on services for older people in the Oldham area. Age UK Oldham services for older people are wide ranging and cover the whole of Oldham.	0161 633 0213 info@ageukoldham.org.uk http://www.ageuk.org.uk/oldham/
Housing Options	Housing Options can provide advice on low cost home ownership, housing associations, accessing the social housing register and private landlord tenancies. For existing tenants, they also offer advice on direct exchanges and downsizing.	0161 770 4605 housing.options@oldham.gov.uk
Welfare Rights	The Welfare Rights Service provides free advice and support about: <ul style="list-style-type: none"> • Benefit entitlement advice • Assistance completing benefit forms • Mandatory reconsideration <ul style="list-style-type: none"> • Appeals • Tribunals 	0161 770 6655 (9.00am to 5.00pm, Monday to Friday) welfarerights@oldham.gov.uk

ROAR (Turning Point) Rochdale and Oldham Active Recovery	Rochdale and Oldham Active Recovery is a new provider of drug and alcohol recovery services to the boroughs of Rochdale and Oldham in Greater Manchester.	0300 555 0234 ROARreferrals@turning-point.co.uk
Ancora Project	The Ancora Project supports people in Oldham through crisis. It is run by Keyring, Oldham Food and Christians Against Poverty.	www.keyring.org/keyring-north-west/the-ancora-project 0161 669 5868 ancora@keyring.org
Citizens Advice Service	Citizens Advice help thousands of people to resolve their legal, money and a huge variety of other issues by providing free, independent and confidential advice every year	Monday-Friday 8:30am - 5:30pm 0300 330 9073
MIND	The Tameside, Oldham and Glossop branch of mental health charity Mind , are working in partnership with NHS Healthy Minds Oldham and have created a range of new services for residents over the age of 16. The new services provide huge benefits for the health and wellbeing of people living in Oldham and they're free to access.	0161 330 9223 www.togmind.org
Anti-Social Behaviour & Crime Police	Report any instance of behaviour which has caused you harassment, alarm or distress. Ask for a log number and make a note of this for future reference if the problem persists.	Contact the police non-emergency crime and anti-social behaviour number: 24 hours a day, 7 days a week. 0161 872 5050 101 is the new national phone number to contact your local police, any time - 101 is available 24 hours a day, 7 days a week. In an emergency always dial 999 - when someone is in danger, a crime is in progress or a suspect is nearby.